

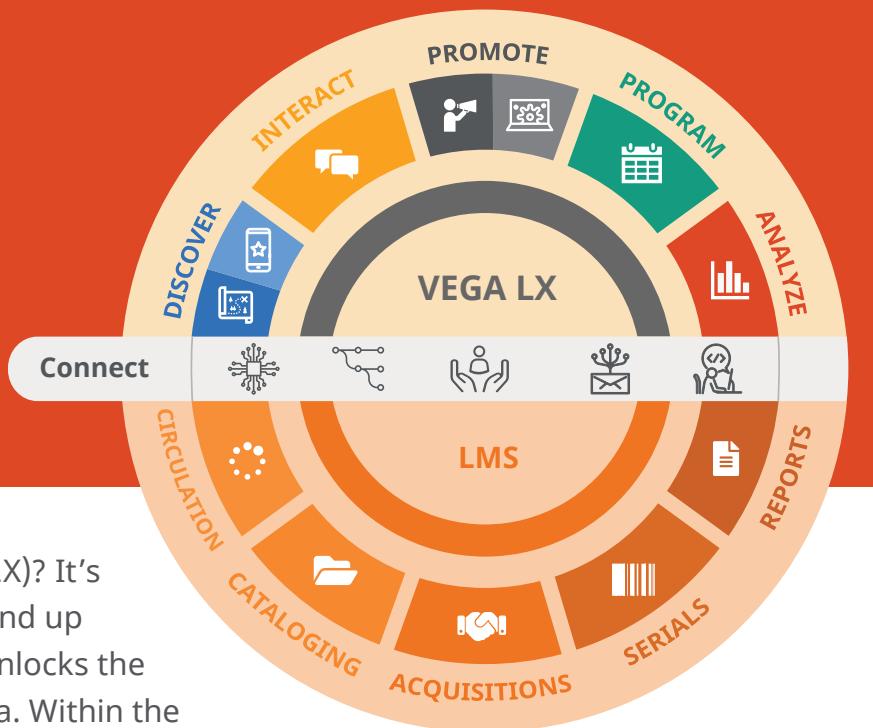
Analysis & Insight Report 2022-23
Public Libraries of New Zealand
National Data Collection



VEGA LX

The Library Experience Suite from Innovative

What is the Vega Library Experience (LX)? It's a suite of modules built from the ground up to work seamlessly with **Polaris** and unlocks the untapped potential of your library data. Within the Vega LX ecosystem, you can manage your full range of programs and services while enhancing your daily engagements with users, staff, donors and community members. Learn how Vega LX and its available suite of modules empower libraries to reach patrons in exciting new ways.



CONNECT

Modern email notices for patrons with design templates and cover images



PROMOTE

Digital marketing, website building & fundraising tools



DISCOVER

A user-friendly, discovery experience that can include a fully featured mobile app



PROGRAM

Integrates, manages and creates library events



INTERACT

Two-way messaging via SMS, chatbot or digital assistants



ANALYZE

Uses key data to quantify your library's ROI

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Rob Baigent, PLNZ Chair, Matihiko Digital and Communications Manager

It is with great pleasure I commend the PLNZ *Analysis & Insight Report 2022-23* to members. This is the third year we have created this report and it is a testimony to the hard mahi of both our member libraries and the PLNZ Brilliant Data Working Group.

This PLNZ *Analysis & Insight Report* provides concrete evidence of public libraries continuing recovery from the impacts of the Covid-19 pandemic. The number of items issued from public libraries and the number of visitors continues to grow, both in the physical and electronic spaces. Alongside this, our communities have begun returning to our events and programming in increasing numbers.

While the past year marks our first since the end of the New Zealand Libraries Partnership Programme (NZLPP) funding, the legacy of this programme has been witnessed in a growing maturity and capacity across the motu amongst those who work with data.

The data and stories contained within this Report are a testimony to the continued positive impact of libraries.

Ngā mihi

Rob Baigent
PLNZ Chair
Matihiko Digital and Communications Manager

Public Libraries of New Zealand National Data Collection

This report was made possible by funding from the Department of Internal Affairs under New Zealand Libraries Partnership Programme (NZLPP)

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Prepared by: Tiffany Rawlings, Brilliant Data Working Group Lead



Bernie Hawke, PLNZ Executive Director

I am delighted to present the 2022-23 *Analysis & Insight Report*.

Building on the reports for previous years, the 2022-23 report collates and presents key data on the operation and performance of public libraries across Aotearoa New Zealand during the year.

Invaluable, the data tracks the pattern of public library usage from a high point in 2017/18 through the impact of COVID-19 over the period 2019 to 2021 and out the other end, with increased activity and new patterns in 2022-23.

The report confirms the sustained usage of public libraries across Aotearoa as one of the most heavily used and vibrant public and community institutions. With more than 1.4 million New Zealanders being active public library members, physical visits to libraries increased by 37% over the level in 2021/22, on a path to recovering pre-COVID visitation levels, with increases in borrowing physical items mirroring this trend (up by 3% on 2021-22).

A few highlights include the increase in virtual usage of public libraries, which in 2022-23 is now 240% higher than in 2017/18, representing a paradigm shift for which COVID-19 was the catalyst when physical libraries were closed for extended periods.

A fundamental role of public libraries is to encourage and support literacy, and this is evidenced by the continued growth in the number of reading programme participants, now more than 800% of the level recorded in 2017/18.

With the separate inclusion of mobile library vehicles, public library service locations have increased to 340 (up from 332 in 2021-22).

I wish to acknowledge the outstanding work to collate the data presented in this report by Tiffany Rawlings and the PLNZ Brilliant Data Working Group, including Brian Anderson, Rob Baigent, Fiona Brooks and Justine Lester.

I also congratulate the library staff, management and their local Councils who have continued to support and offer the public library network across Aotearoa New Zealand.

I acknowledge the support of the New Zealand Libraries Partnership Programme for the funding to enable public libraries to build a strong foundation of data consistency using the LibPAS platform and reinforce data literacy by engagement with libraries across Aotearoa through a series of regional and centralised data workshops.

I have pleasure in recommending this report to you.

Kā mihi

Bernie Hawke,
PLNZ Executive Director

Our Ambition

As an independent body made up of library leaders and managers, our members are responsible for 64 public library networks, 340 library service locations with 2,360 (FTE) staff.

PLNZ works with other national bodies including Local Government New Zealand (LGNZ), Taituarā, The National Library of New Zealand and the Library and Information Association of New Zealand Aotearoa (LIANZA) to ensure that public libraries grow, develop and remain anchored in the communities they serve.

PLNZ's advocacy is grounded in four foundational programmes: the National Data Collection, the National Strategic Framework, the National Forum, and National Campaigns. The association hosts professional developments events: Taking Care of Business online sessions, and a National Forum each year providing access to high-quality learning and networking experiences.

New Zealand Libraries Partnership Programme (NZLPP)

In 2021, PLNZ received funding from the New Zealand Libraries Partnership Programme (NZLPP) to equip our members with the tools and skills to effectively boost public libraries' profiles, helping build valuable relationships with influencers and decision-makers, especially within Local or Central government.

Our Objectives

- Public library managers have the confidence and support to become data literate and enabled to create effective, compelling business cases.
- An annual *Analysis & Insight* Report measures the current state and trends, and records progress within libraries to influence decision-makers.
- A resource kit for new managers which supports visualising data and turning numbers into stories.

Other Benefits

- Public library managers have evidence and data to support their business cases and can benchmark their own progress across the motu.
- PLNZ is enabled to support its membership in strategic initiatives that have local and national consequences.
- Libraries are supported to articulate their contribution to community wellbeing, as mandated by

Our Deliverables

Year 1: 2020-21

- Purchase of LibPAS software for libraries
- Engage a Data Analysis
- Bring about an Historic Data Correction

Our Overall Outcome: Increased data maturity, reliability, and reusability of public library data across the library ecosystem.

Evidence of Achievement: This will be evidenced by improved datasets enabling PLNZ to respond to customised requests from its members, affiliates, the public and private third parties. Members will increasingly produce a wide range of reports and visualizations – in one click, and downloadable to Excel, Word or pdf – that will inform strategies and support future programmes and services of national significance.

Year 2: 2021-22

- Produce the inaugural 2020-21 *Analysis & Insight Report*
- Hold (and film) the inaugural Data Literacy Workshop at the 2022 Forum in Christchurch
- Develop Regional Pilot
- Create webinar/ppt from the inaugural workshop for ongoing induction

Outcome 1: Delivers a professional multi-layered approach to PLNZ's national data collection programme by providing insight and analysis of both quantitative and qualitative data that can provide a richer picture of our story in three ways:

- Historic (Past trends and impact)
- Pro-active (Present trends and impact)
- Predictive (Future trends and scenarios)

This means that messaging can be targeted to ensure those decision makers receive data messaging and value propositions before making decisions for the future of libraries.

Year 3: 2022-23

- Deliver nation-wide Data Literacy Workshop
- Set-up online support for managers collecting data
- Publish 2021-22 *Analysis & Insight Report*

Outcome 2: Strengthens and informs the delivery of all PLNZ programmes, ensuring public libraries and their Councils have the evidence-based information needed to invest into the services and programmes their communities value and benefit from.

Year 4: 2023-24

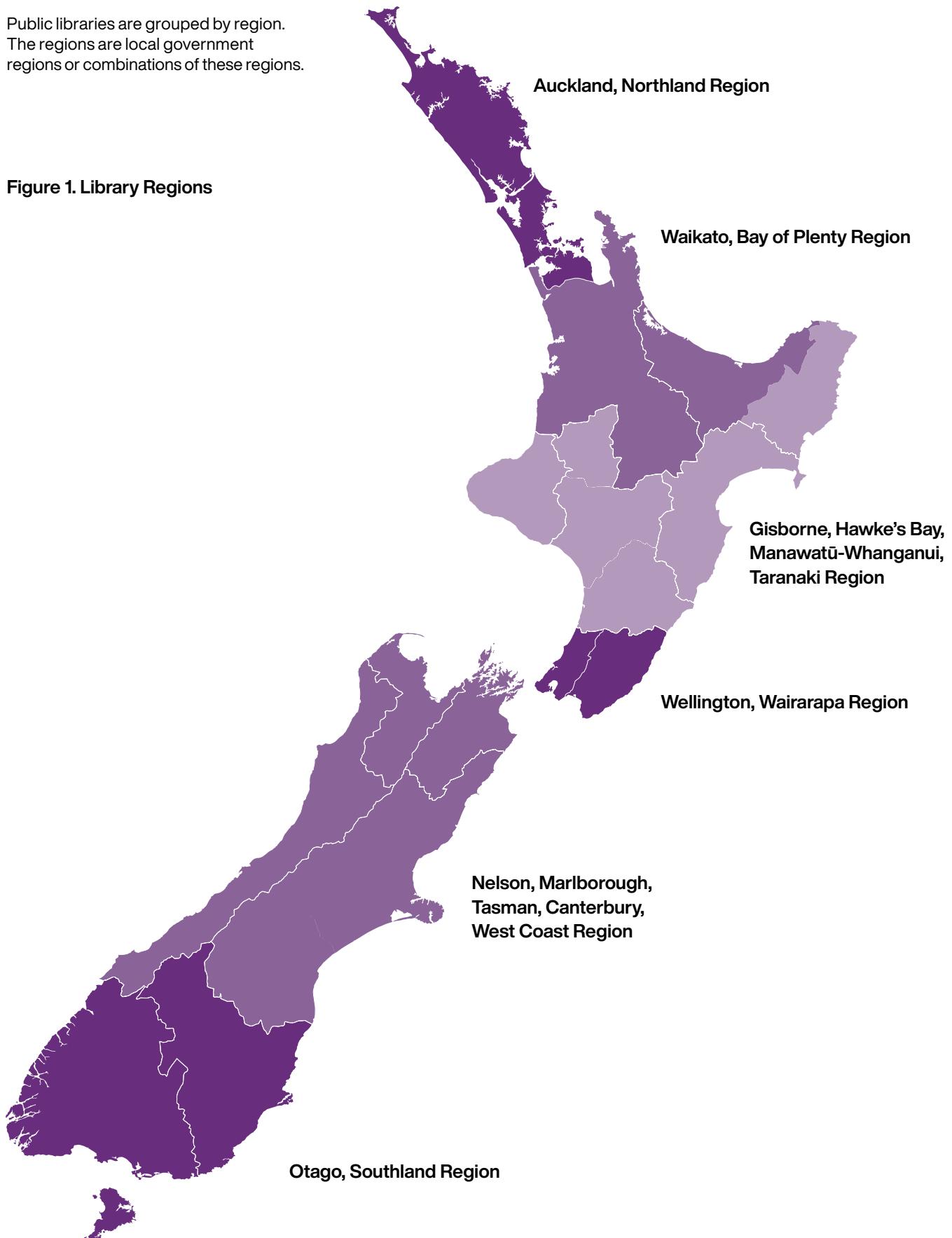
- Complete Data Literacy Workshops disrupted by weather events during 2022-23
- Collect and collate data for 2022-23
- Publish 2022-23 *Analysis & Insight Report*
- Bring together senior library leaders to design a strategic pathway for the annual data Collection programme
- Explore smart interfaces for data access and integration

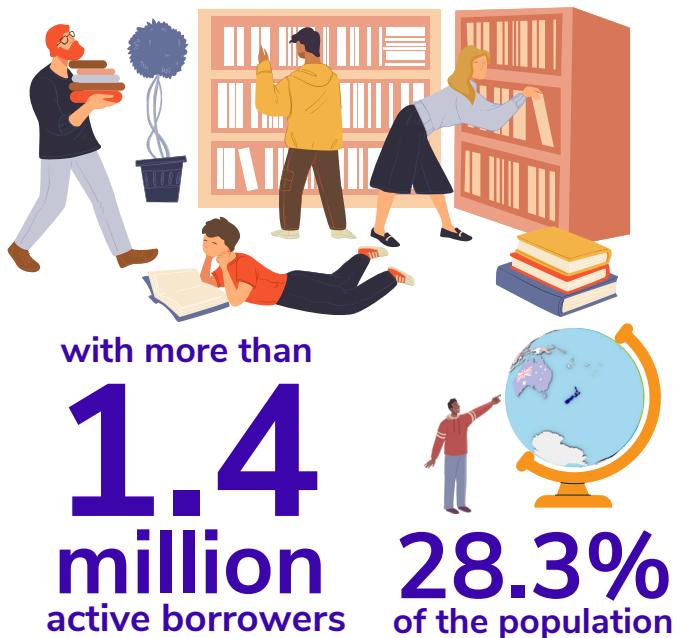
Outcome 3: Cross-pollinating with other agencies' data for greater impact on areas of social, economic, and cultural need; while assisting policymakers, academics, funding bodies and the wider community better understand the value and influence of library operations in New Zealand. Together, we build brighter futures for all New Zealanders.

Regions

Public libraries are grouped by region. The regions are local government regions or combinations of these regions.

Figure 1. Library Regions





Collections:

10
million

12.6
million



Collection usage remains steady with a gradual shifting to digital usage

22.6
million
Collection items



51.2+
million
Total usage of
library collections



34.5+
million
Loans of
physical items



16.7+
million
Loans, downloads and
retrieves from digital collections



2022-23 Highlights

Access to programming and library services are on the rise

1.2 million



Access to library programmes is at an all time high, with **1,288,991 attendees** at 72,732 library events.

25 million



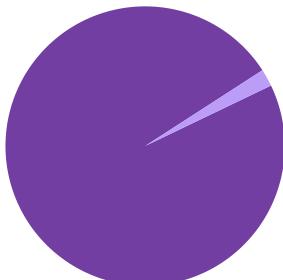
In person visits have almost returned to pre-covid levels with more than **25 million physical visits** to libraries.

33.4 million



Library websites, catalogues and social media had over **33.4 million** visits during the year.

98%



of the population have access to reading programmes.

24



maker/creative spaces in 17 library systems.

38



libraries are completely fine free.

Membership and Visits

National Population

Table 1. National Population

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23
Population	4,727,522	4,681,294	4,768,170	4,916,965	5,010,950	5,034,509
Change from previous year	2.1%	-1.0%	1.9%	3.1%	1.9%	0.5%

Library Numbers and Total Operating Hours

Prior to this year, the number of libraries included mobile service vehicles. For 2022-23, we separated this data into physical locations and mobile service vehicles. In 2022-23, 8 locations were added, a combination of vehicles and physical locations.

Table 2. Library Numbers and Total Opening Hours

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Number of Libraries	322	328	328	332	332	317	
Number of Mobile Service Vehicles*	N/A	N/A	N/A	N/A	N/A	23	2.4%
Opening hours - normal week	11,772	11,818	12,380	12,979	13,051	12,924	-1.0%

* Prior to 2022-23, the Number of Libraries included mobile service vehicles. This year they were separated.

Membership and Visits

Membership and Visits

2022-23 saw an overall increase in use of libraries both in visits per active borrower and visits per capita served. Physical visits are now much closer to pre-covid levels and virtual visits are exceeding pre-covid levels.

Table 3. Memberships and Visits

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Active borrowers	1,546,907	1,634,328	1,624,727	1,621,830	1,533,464	1,425,957	-7.0%
Active borrowers as % of population	32.72%	34.91%	34.07%	32.98%	30.60%	28.32%	-7.4%
Visits (physical)	33,340,272	31,822,099	25,065,710	26,187,571	18,266,344	25,052,158	37.1%
Visits (virtual)	13,959,709	29,125,321	27,470,884	28,654,136	29,860,821	33,420,649	11.9%
Physical visits per active borrower	21.6	19.5	15.4	16.1	11.9	17.6	47.5%
Physical visits per capita	7.1	6.8	5.3	5.3	3.6	5.0	36.5%
Virtual visits per active borrower	9.0	17.8	16.9	17.7	19.5	23.4	20.4%
Virtual visits per capita	3.0	6.2	5.8	5.8	6.0	6.6	11.4%
Total visits per active borrower	30.6	37.3	32.3	33.8	31.4	41.0	30.7%
Total visits per capita	10.0	13.0	11.0	11.2	9.6	11.6	20.9%

Collections

Collections and Usage

Since 2020, there has been a shift from physical to digital items. 2022-23 is the first year that electronic item collection size has surpassed physical item collection size. Digital items now account for 55% of library collections.

Table 4. National Collection Size

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Collection size (physical)	10,301,696	10,302,523	10,382,266	10,520,063	10,274,693	10,057,053	-2.1%
Collection size (electronic)	1,306,946	1,753,887	2,217,674	3,411,239	6,642,179	12,621,012	90.0%
Total Collection size (physical and electronic)	11,608,642	12,056,410	12,599,940	13,931,302	16,916,872	22,678,065	34.1%
Collection size per capita (physical)	2.2	2.2	2.2	2.1	2.1	2.0	-2.6%
Collection size per capita (electronic)	0.3	0.4	0.5	0.7	1.3	2.5	89.1%
Total Collection size per capita	2.5	2.6	2.6	2.8	3.4	4.5	33.4%

The increase in Collection Size (electronic) is due in part to the library media platform Hoopla, which many libraries added to their collections this year. Operating as a pay per use model, library customers have access to a collection of over a million items.

Collections

Table 5. Collection Usage

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Physical Issues - Children and Young Adult	7,812,454	8,247,895	7,080,506	13,631,284	12,925,010	15,269,407	18.1%
Physical Issues - Adults	32,674,131	29,981,652	24,786,327	23,759,921	18,399,901	19,255,307	4.6%
Issues (e-Item)	2,118,798	4,459,416	5,640,602	6,639,146	7,973,002	8,647,292	8.5%
Issues (e-Resources)	1,142,874	3,934,540	9,311,919	13,991,938	10,418,531	8,095,496	-22.3%
Total Issues	43,748,257	46,623,503	46,819,354	58,022,289	49,716,444	51,267,502	3.1%
Physical Issues %	92.5%	82.0%	68.1%	64.4%	63.0%	67.3%	6.9%
e-Item and E-Resources Issues %	7.5%	18.0%	31.9%	35.6%	37.0%	32.7%	-11.7%
Issues per capita (physical)	8.6	8.2	6.7	7.6	6.3	6.9	9.7%
Issues per capita (electronic)	0.7	1.8	3.1	4.2	3.7	3.3	-9.4%
Total Issues per capita	9.3	10.0	9.8	11.8	9.9	10.2	2.6%



Services

Public Computers

Table 6. Public computers

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Number of public devices	478	1,076	1,248	2,587	2,598	2,676	3.0%
Public computers per 10,000 persons	1.0	2.3	2.6	5.3	5.2	5.3	2.5%

Services

Events and Programmes

Libraries continue to increase their offerings around programmes and events. In 2022-23, over 1.2 million people attended library events and programmes.

Table 7. Events and Programmes

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Programming	36,032	40,418	38,747	48,169	39,716	72,732	83.1%
NZLPP Events	N/A	N/A	31	2,613	5,834	N/A	Ended 30 June 2022
Attendance at Programmes	680,048	797,397	655,520	813,942	666,004	1,288,991	93.5%
NZLPP Event Attendance	N/A	N/A	250	28,361	55,947	N/A	Ended 30 June 2022
Attendance at Events per capita	0.14	0.17	0.14	0.17	0.13	0.26	92.6%
NZLPP Content	N/A	N/A	7	7,559	79,874	N/A	Ended 30 June 2022

* In 2021-22, Auckland Libraries did not report programming numbers. Their data is included for 2022-23, which has resulted in an 83.1% increase in programmes and a 93.5% in attendance at programmes. If we were to compare 2021-22 with 2022-23, without Auckland's data, there is still a 40% increase in programmes, and a 34% increase in attendance at programmes. Note NZLPP: New Zealand Libraries Partnership Programme.

Services

Reading and Home Delivery Services

In 2022-23, over 108,000 people participated in library reading programmes, an increase of 22.1% over the prior year. As of 30 June 2023, 91% of public libraries in New Zealand offer some form of home delivery service.

Table 8. Reading and Home Delivery Services

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Reading Programme Participants	12,611	19,477	30,054	76,583	89,016	108,699	22.1%
Home delivery service	29	29	30	51	58	59	1.7%

Maker/Creative Spaces

Seventeen library systems offer 24 maker/creative spaces for the community to learn, make and create.

Table 9. Maker/Creative Spaces

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Libraries systems with maker/creative spaces	N/A	N/A	N/A	N/A	N/A	17	N/A
Number of Maker/Creative Spaces	N/A	N/A	N/A	N/A	N/A	24	N/A



ONE
OROKI

Tauranga
archives
online

Internet and WiFi Usage

Internet Usage

The use of library devices to access the internet has been decreasing since 2017. Over this time there has been an observed increase in the customers bringing their own devices to access library WiFi services. Although this year saw an increase in use of library devices, it is still 50% lower than in 2017-18. There was reduced access to WiFi in 2020-21 and 2021-22 due to library closures and various COVID-19 pandemic impacts. Use rebounded in 2022-23 with an increase of 56% on the previous year.

Table 10. Internet and WiFi Usage

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Internet Access by Library Device	3,893,102	3,703,848	2,579,596	2,215,795	1,475,757	1,847,200	25.2%
WiFi Access	10,991,942	10,969,689	9,495,729	7,518,636	5,083,031	7,957,912	56.6%

Fine Free

Fine Free

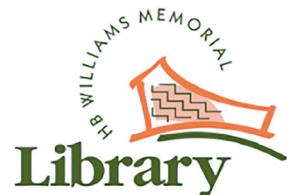
In May 2022, PLNZ launched Fine Free Aotearoa, a website providing case studies and a toolkit for libraries considering going Fine Free. As of 30 June 2023, 92% of libraries were Fine Free for children and young adult materials and 58% are completely Fine Free. PLNZ supports public library managers in their goal for all public libraries to be Fine Free by 2025.

Table 11. Fine Free

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Fine Free for children and young adult materials	10	11	19	46	54	59	9.3%
Fine Free for adult materials	0	0	0	11	23	38	65.2%



#finefreetairāwhiti



Fine Free Libraries as of 30 June 2023

These 38 libraries are completely Fine Free:

- Ashburton Public Library
- Auckland Libraries
- Carterton District Library
- Central Hawke's Bay District Libraries
- Christchurch City Libraries
- Clutha District Libraries
- Dunedin Public Libraries
- Far North District Libraries
- Gisborne District Library
- Horowhenua District Library
- Hutt City Libraries
- Invercargill City Libraries
- Kaikōura District Library
- Kaipara District Library
- Kāpiti Coast District Libraries
- Kawerau District Library
- Masterton District Library
- Nelson Public Libraries
- Ōpōtiki District Library
- Porirua Public Library
- Rangitīkei District Council Libraries
- Rotorua Library Te Aka Mauri
- Ruapehu District Libraries
- Selwyn Library
- South Taranaki District Libraries
- South Wairarapa District Libraries
- Stratford District and Centennial Library
- Tasman District Libraries
- Timaru District Libraries
- Upper Hutt City Library
- Waikato District Libraries
- Waimakariri District Libraries
- Waitaki District Libraries
- Wellington City Libraries
- Western Bay of Plenty District Libraries
- Westland District Library
- Whakatāne Library and Exhibition Centre
- Whangārei Libraries

Staff and Expenditures

Staff

With NZLPP funding in 2020-21, public libraries were able to employ over 2400 staff. With funding ending in 2021-22, staff levels have returned to pre-NZLPP levels.

Table 12. Staff

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Staff numbers (FTE)	2,218	2,319	2,351	2,461	2,232	2,360	5.7%
Staff numbers (actual)	N/A	N/A	N/A	N/A	N/A	3,207	N/A
NZLPP (FTE) Staff	N/A	N/A	3	149	142	N/A	Ended 30 June 2022
Staff members (FTE) per 10,000 persons	4.7	5.0	4.9	5.0	4.5	4.7	5.2%

* Note FTE: Full Time Equivalent.

Staff and Expenditures

Expenditure

Table 13. Expenditure

Year	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	Change from previous year (percentage point)
Staff expenditure	\$128,917,915	\$131,557,439	\$140,494,264	\$148,232,757	\$157,867,764	\$173,052,428	9.6%
Physical Collection expenditure	\$21,668,474	\$19,941,226	\$19,826,947	\$29,571,365	\$28,412,146	\$30,299,438	6.6%
e-Item expenditure	\$1,400,536	\$2,879,379	\$3,849,535	\$5,695,172	\$7,786,257	\$8,410,606	8.0%
e-resources expenditure	\$3,762,638	\$2,504,502	\$2,837,770	\$2,521,987	\$2,400,518	\$4,663,879	94.3%
Total Opex expenditure	\$103,194,983	\$86,354,437	\$80,901,550	\$68,421,650	\$74,297,898	\$89,573,589	20.6%
Total expenditure per capita	54.77	51.96	51.99	51.75	54.03	60.78	12.5%
NZLPP Funding	N/A	N/A	\$50,720	\$5,595,542	\$10,933,344	\$1,036,060	-90.5%

Definitions

Data Collection Definitions and Interpretations 1 July 2022 - 30 June 2023

Population	Population at the beginning of the reporting period (1 July 2022) of the library's legal service area.
Number of Libraries	Total of all physical locations as of 30 June.
Number of Mobile Service Vehicles	Include any vehicle that is a dedicated library vehicle designed to offer library services as of 30 June. Do not include staff or council cars used to deliver items to households.
Opening Hours of Physical Locations - normal week	The total number when the main services are available to users during a normal week. This includes the main library and branches. NOTE: A library with 2 branches in which they are both open for 50 hours a week would report 100 hours.
Active Borrowers	Number of registered people who have borrowed a physical or digital (e-Item) item within the past 24 months.
Visits (Physical)	This is the total number of persons entering the library for whatever purpose during the year. If an actual count of visits is unavailable, determine an annual estimate by counting visits during a typical week and multiplying by count by 52. A "typical week" is a time that is neither unusually busy nor unusually slow. Avoid holiday times or days when unusual events are taking place in the community or the library. Choose a week in which the library is open its regular hours. When reporting the physical visits please enter in the note field "Annual estimate."
Visits (Virtual)	The total number of virtual visits to the library website, OPAC, library app, and social media accounts, regardless of the number of pages or elements viewed during the reporting period. For Facebook and Instagram report the page visits. For Pinterest and twitter use engagements. For Snapchat use Story views. For other platforms, use an acceptable metric and be consistent year to year.
Collection Size (Physical)	The total collection size of physical items, including books, serials, games, and audio-visual materials as of 30 June.

Definitions

Collection Size (Electronic)	The total collection size of eitems as of 30 June. If the electronic collection has multiple copies of a title, report the total copies. If you are part of an electronic consortium, report the total number of items your borrowers have access to.
Physical Issues – Children and Young Adult	The total number of loans of any physical item, including renewals, of children's and young adult materials.
Physical Issues – Adults	The total number of loans of any physical item, including renewals, of adult materials.
Issues (e-item)	Number of loans of eitems. eitems are defined as electronic items purchased individually, item or title based, in which statistics can be recorded at an individual item level. This would include eBooks from Libby, Borrow Box, uLibrary, Wheelers eBooks and items purchased through a pay per use model – Hoopla, Kanopy. Issues (eitems) correlates to the Collection Size (electronic).
Issues (e-Resources)	Number of issues, streams, downloads, usage, pageviews and searches of resources purchased as a platform and not as individual items. This would include resources from those platforms like PressReader, Lynda.com, Beamafilm, RB Digital, Dragon Source, Storybox, language platforms, Recollect, OverDrive Magazines, BorrowBox Magazines, etc. If you cannot purchase items within a resource, then you would include the stat here. Select the most appropriate stats to collect for each resource that best defines the actual use of the collection. Ensure you are consistent year to year in collecting the defined stat.
Reading Programme Participants	The total number of participants in the reading programmes. Report participants for each reading programme offered (If a person participated in a summer reading, winter reading and Hell reading Challenge, then you would report 3. For the Hell Reading Challenge, count the number of wheels earned).
Home Delivery Service	Any form of home delivery service, including delivery of materials to customers by staff, volunteers or courier.
Makerspace/Creative Space	The total number of permanent maker/creative spaces (i.e a standalone permanent room or space) Do not include popup type of maker/creative spaces or spaces with portable equipment.

Definitions

Number of Public Devices	Number of devices available for public use (desktops, laptops, and tablets). Do not include catalogue only or devices used only for programming.
Programming	The total number of programme sessions offered. A programme is any planned event that the library organises or hosts, both on- or off- site. Programmes would include story times, digital classes, exhibitions, library tours, online events, outreach events and activities. NOTE: count every time an event is run-e.g. a programme that is run every week of the year would be counted as 52.
Attendance at Programmes	The total number of attendances at programme sessions. For online programmes, this could be engagements or actual attendees depending on the online platform. Report the number that you are confident reporting as attendance and be consistent year to year.
Internet Access	The total number of internet accesses from public devices owned by the library and/or APNK.
WiFi Access	The total number of internet accesses from a user's private or mobile device via the library's public network.
Staff Numbers (actual)	Total number of staff. Include all paid full time, part time and casual staff that are funded through the library's budget as of 30 June. Do not include volunteers or vacant positions.
Staff Numbers (FTE)	Include all paid full time, part time and casual staff that are funded through the library's budget as of 30 June. Calculate the number of FTE (full time equivalent) based on a 40-hour week. Do not include volunteers or vacant positions.
Staff Expenditure	Total amount of salaries, wages, allowances, training, medical, kiwi saver and other benefits.
Physical Collection Expenditure	Total amount spent on physical collection including both OPEX and CAPEX. This includes processing fees. NOTE: this corresponds to the Issues (Physical).

Definitions

e-Item Expenditure	Total amount spent on eltem collection including both OPEX and CAPEX and any start-up or platform costs. NOTE: this corresponds to the Issues (eltems).
e-Resources Expenditure	Total amount spent on eResource collections including both OPEX and CAPEX and any start-up or platform costs. NOTE: this corresponds to the Issues (eResources).
Total OPEX Expenditure	Total operating (ordinary) expenditure. This is your actual expenditure spent, less staffing, collections expenditure, depreciation (that is an operation cost) and CAPEX.
NZLPP Funding	Total funds received from the NZLPP programme received since 1 July 2022.



Libraries by Population Size

An alphabetical list of libraries by library population size. Libraries have been split roughly into a third each based on the size of the population. Small is up to 19,999 people. Medium is between 20,000 and 49,999 people. Large is 50,000 and above. The population used was that in the 2020-21 year.

Large (25 libraries)

Auckland Libraries
Christchurch City Libraries
Dunedin Public Libraries
Far North District Libraries
Hamilton City Libraries
Hastings District Libraries
Hutt City Libraries
Invercargill City Libraries
Kāpiti Coast District Libraries
Marlborough District Libraries
Napier Libraries
Nelson Public Libraries
New Plymouth District Libraries
Palmerston North City Library
Porirua City Libraries
Rotorua Library Te Aka Mauri
Selwyn Libraries
Tasman District Libraries
Tauranga City Libraries
Waikato District Libraries
Waimakariri District Libraries
Waipā District Libraries
Wellington City Libraries
Western Bay of Plenty District Libraries
Whangārei Libraries

Small (20 libraries)

Buller District Libraries
Carterton District Library
Central Hawke's Bay District Libraries
Clutha District Libraries
Gore District Libraries
Grey District Library
Hurunui District Libraries
Kaikōura District Library
Kawerau District Library
Ōpōtiki District Library
Ōtorohanga District Library
Rangitikei District Libraries
Ruapehu District Libraries
South Wairarapa District Libraries
Stratford District and Centennial Library
Tararua District Libraries
Waimate Public Library
Wairoa Centennial Library
Waitomo District Library
Westland District Library

Medium (20 libraries)

Ashburton Public Library
Central Otago District Libraries
HB Williams Memorial Library
Hauraki District Libraries
Libraries Horowhenua
Kaipara District Libraries
Manawatū District Libraries
Masterton District Library
Matamata-Piako District Libraries
Queenstown Lakes District Libraries
South Taranaki District Libraries
South Waikato District Libraries
Southland District Libraries
Taupō District Libraries
Thames-Coromandel District Libraries
Timaru District Libraries
Upper Hutt Libraries
Waitaki District Libraries
Whakatāne District Libraries
Whanganui District Library

Libraries by Region

New Zealand public libraries are grouped by region. The regions are local government regions or combinations of these regions.

Auckland, Northland Region

Auckland Libraries
Far North District Libraries
Kaipara District Libraries
Whangārei Libraries

Waikato, Bay of Plenty Region

Hamilton City Libraries
Hauraki District Libraries
Kawerau District Library
Matamata-Piako District Libraries
Ōpōtiki District Library
Ōtorohanga District Library
Rotorua Library Te Aka Mauri
Ruapehu District Libraries
South Waikato District Libraries
Taupō District Libraries
Tauranga City Libraries
Thames-Coromandel District Libraries
Waikato District Libraries
Waipā District Libraries
Waitomo District Library
Western Bay of Plenty District Libraries
Whakatāne District Libraries

Gisborne, Hawke's Bay, Manawatū, Whanganui, Taranaki Region

Central Hawke's Bay District Libraries
HB Williams Memorial Library
Hastings District Libraries
Libraries Horowhenua
Manawatū District Libraries
Napier Libraries
New Plymouth District Libraries
Palmerston North City Library
Rangitikei District Libraries
South Taranaki District Libraries
Stratford District and Centennial Library
Wairoa Centennial Library
Whanganui District Library

Wellington, Wairarapa Region

Carterton District Library
Hutt City Libraries
Kāpiti Coast District Libraries
Masterton District Library
Porirua City Libraries
South Wairarapa District Libraries
Tararua District Libraries
Upper Hutt Libraries
Wellington City Libraries

Nelson, Marlborough, Tasman, Canterbury, West Coast Region

Ashburton Public Library
Buller District Libraries
Christchurch City Libraries
Grey District Library
Hurunui District Libraries
Kaikōura District Library
Marlborough District Libraries
Nelson Public Libraries
Selwyn Libraries
Tasman District Libraries
Timaru District Libraries
Waimakariri District Libraries
Waimate Public Library
Westland District Library

Otago, Southland Region

Central Otago District Libraries
Clutha District Libraries
Dunedin Public Libraries
Gore District Libraries
Invercargill City Libraries
Queenstown Lakes District Libraries
Southland District Libraries
Waitaki District Libraries

Share your digital collections and engage your community



For Libraries

What is Recollect?

Recollect is a digital collection management and community engagement platform. Your library can create a tailored digital collection with Recollect, using a suite of configurable tools for management and engagement. By seamlessly combining digital asset management, digital preservation, and community engagement into one cohesive system, Recollect streamlines the operational needs of your library. It does so while providing uncompromised functionality for both your collection managers and your community.



Create a connected collection

Recollect's unique approach to metadata allows your library to create customised metadata fields, adopt an existing schema, or develop bespoke standards. Through applying custom metadata, your library can create a web of connections between items, ensuring your community can find the items they're looking for, as well as easily discover and access related content.



Tailor your user experience

Recollect's cloud-based platform is configured to incorporate your end-user's requirements. Curate sub-collections for local communities, and create research guides for specific groups, researchers, and academics. Consolidate historical regional plans and council documents for government and public administrations, or utilise Recollect's wide range of discovery widgets to engage your community.



Nurture community engagement

You'll have the option to allow community members to actively contribute knowledge to your collection, enriching it with their own photographs, oral histories, or other historically significant material. You can also give users the ability to supplement existing content by tagging images or leaving comments. Recollect's moderation functionality provides your library with full control over community contributions.

NZMS

NZMS is the New Zealand reseller of Recollect, contact us today to enhance your digital collections!