

2023 Annual Report



Public
Libraries
of New Zealand





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Whakataau | Welcome



Maha ngā wero i pā mai ki Aotearoa i te tau kua pahure. Te wero pūtea me te wero hapori. Ko te wero nui ki Aotearoa ko te āhuarangi. Nui te mamae kua pā ki ngā hapori hurinoa i te motu mai i tēnei take.

Ahakoā te nuinga o ēnei wero. Mai te tau 2020 ki 2023 te kaha tonu o ngā whare pukapuka ki te tautoko, ki te manaaki i ngā hapori hurinoa i Aotearoa.

Ko tēnei te hua o ngā memātanga o PLNZ. Nā ngā mema i whakaatu o rātou tautoko, te nui te homai, te mahi tahi ki o rātou hoa mahi. Ka nui te whakahī me te harikoa ki te whakaatu te pūrongo ā-tau 2023.



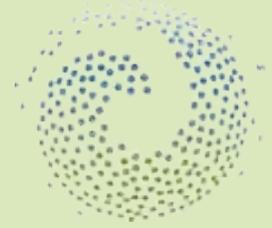
Harley Kaihe-Katterns,
Cultural Support & Translator

The 2023 financial year brought numerous social and economic challenges to New Zealanders across the motu. Extreme climatic conditions remained a significant factor throughout the early part of 2023.

Despite these challenges, throughout 2022-23, our public libraries continued to consistently deliver excellent public library services throughout the motu.

This is where PLNZ membership demonstrated its true value, with members generously supporting, sharing, and collaborating with their colleagues. With pride and pleasure, we present the 2023 Annual Report.

EXECUTIVE COMMITTEE



Back; left to right

- | | | | | |
|------------------------------------|---|---|---|---|
| Bernie Hawke
Executive Director | Chris Hay
Tūranga
Christchurch City Libraries
Regional Rep
Upper South Island | Lois Haddon
HB Williams Library,
Gisborne
Regional Rep
Central North Island | Dyane Hosler
Puke Ariki,
New Plymouth
Immediate past Chair | Lisa Salter
Kaipara District Libraries
Regional Rep
Northland/Auckland |
|------------------------------------|---|---|---|---|

Front; left to right

- | | | | | |
|--|--|---|---|--|
| Judy Ryder
Tauranga City Libraries
Treasurer | Anne- Maree Wigley
Dunedin City Libraries
Regional Rep
Lower South Island | Rob Baigent
Hamilton City Libraries
Chair | Mallory Mattmuller
Porirua City Libraries
Regional Rep
Wellington/Wairarapa
& Chatham Islands | <i>Insert</i>
Tangimeriana Rua
Whakatāne District Libraries
Regional Rep
Waikato/Bay of Plenty |
|--|--|---|---|--|

OPERATIONS TEAM



Bernie Hawke
Executive Director



Alan Collins
Finance Manager



Tania DeJonge
Executive &
Sponsorship Assistant



Fiona Brooks
Projects Coordinator

CHAIR'S OVERVIEW



Above Dyane Hosler, Immediate past Chair



Above: Rob Baigent, PLNZ Chair

It is an honour to present Public Libraries of New Zealand's (PLNZ) Annual Report for 2022-23.

Our 2021-22 Annual Report highlighted the turbulence of Covid-19 and its aftermath. In 2022-23 we continued to grapple with major issues, especially the extreme weather events including Cyclone Gabrielle in February. Throughout this time, public libraries shone as beacons providing valuable connection to the outside world and support for our local communities.

OUR CELEBRATIONS

PLNZ Forum 2023

Our 2023 National Forum was highly successful and very well received by those who attended. The Forum, held at the Aotea Centre following a last-minute reshuffling of venues due to flooding in Auckland, included carefully curated sessions that were topical and relevant to our membership. These included sessions that focused on the future of public libraries, leadership, and disinformation. Sessions are available to view on the [PLNZ website](#). The PLNZ 2024 Forum will be held in Wellington in early May and we are looking to build on our learnings from past Forums.

At the PLNZ 2023 Forum we farewelled Hilary Beaton as the outgoing Executive Director and welcomed in Bernie Hawke. Hilary had steered the PLNZ waka for nearly 6 years and was instrumental in progressing the mahi of PLNZ on so many fronts including over the Covid lockdown period. It was during this time that the Taking Care of Business online sessions that connected PLNZ members were born.



We welcomed Bernie, who is a well-known and well-respected figure in public libraries. Recently retired as Director Library Services at Dunedin Public Libraries, Bernie has stepped into the role with ease.

Dyane Hosler, from Puke Ariki, also officially stepped down as PLNZ Chair following her two-year tenure (now the Immediate past Chair) and Rob Baigent, from Hamilton City Libraries, took over as PLNZ Chair.

New library openings

2022-23 saw the successful opening of three large state-of-the-art public libraries around New Zealand: Gore Library, Te Kahu o Waipuna - Blenheim, and Te Kete Aronui - Rototuna Library in Hamilton.

The success of these facilities and their connection to their community speaks to the ongoing importance of libraries in our communities.



Above: Dyane Hosler, Bernie Hawke & Tiffany Rawlings

OUR MAHI

Fines Free continued

The positive flow on impact of our Fines Free Aotearoa campaign has continued with several more libraries transitioning to being fines-free. At the latest count 95% of libraries are fines-free for junior and young adult collections and 77% of libraries are fines-free for all.

Data Collection

Through 2022-23 our Brilliant Data Working Group continued their mahi around the annual national data collection. This was accompanied by hui throughout the motu aimed at raising the data literacy of managers and their staff involved in the data collection. The impact of this work has been seen in the quality of the data collected throughout the data collection process. PLNZ now has several years of quality data to draw on and we know that many of our member libraries use this information for benchmarking.

Building on our learnings from the Fines Free Aotearoa advocacy campaign we have also begun thinking on the best way to use our data for advocacy and this work is expected to be carried out through 2023/24.

NZLPP

In our professional environment, we officially farewelled the New Zealand Libraries Partnership Programme (NZLPP) as the funding expired. Some libraries have been fortunate to retain secondees whilst others have returned to their normal workforce capabilities.

Some of the strategic partnership grants have been extended including the grant to Taituarā and PLNZ.

The SLANZA/LIANZA grants continue to aid a qualification uplift across the library and information sector, with the current round having recently closed.

Even though NZLPP has officially concluded PLNZ is keen to continue to build on our strategic partnerships and work collaboratively across sectors. This includes our relationships with Local Government New Zealand (via the Library Policy Advisor, Marion Read), Taituarā, National Library, SLANZA, and LIANZA. We continue to have regular hui with these organisations to focus on future directions and to act as a unified clear voice for the library sector.

Online PD

In 2022-23 we ran nine online Taking Care of Business sessions for our members. Our goal for this series is to provide a forum for members to discuss issues of national significance. These sessions featured guest speakers and covered a wide range of topics relevant to public libraries, from keeping libraries safe from anti-social behaviour to unpacking the Aotearoa New Zealand's histories curriculum. Recordings of the Taking Care of Business Series can be accessed via the PLNZ member [website](#).

PEOPLE

As discussed above we farewelled Hilary at the National Forum. Along with this many of our libraries around the motu underwent changes in leadership with retirements and departures bringing new faces into senior roles. This has led PLNZ to consider ways to support and enhance our offering to new managers to ensure they are equipped for success.

SUMMARY

We look forward to the next year as we continue our efforts to help shape and strengthen the public library sector and to deliver programmes and services that support and provide value to our members, across our communities.

Ngā mihi

Dyane Hosler and Rob Baigent

EXECUTIVE DIRECTOR'S REPORT

Tēnā koutou katoa

This will be my first annual report as Executive Director of Public Libraries New Zealand (PLNZ) and have reviewed the performance and impact of PLNZ for 2022/23 in the context of its objectives in our Constitution.

These are as follows:

To determine and communicate the views of PLNZ to stakeholders, local government, national government, and the wider public.

Through the PLNZ Executive Committee of 9 members, including six regional representatives provides, PLNZ has been able to canvas and focus the views of its 370 members. The Committee met on 11 occasions during 2022/23, including a face-to-face meeting in July 2022.

I would like to acknowledge the leadership and commitment of Dyane Hosler as Chair up to May 2023 and Rob Baigent as Chair from May 2023 onwards as well as their generous support to me as the incoming Executive Director.

I would also like to acknowledge the outstanding contribution of Hilary Beaton, who served as Executive Director for almost six years and retired in May 2023. Hilary brought a creative flair, a dedication and a passion for public libraries to the role to consolidate PLNZ as a strong voice for public libraries.

During 2022/23, PLNZ received 496 contacts from non-members including 176 from City and District Councils, 302 contacts from industry stakeholders, suppliers and sponsors as well as 14 contacts from the media.

In February 2023, PLNZ made a submission on behalf of its members to the Review into the Future for Local Government which reinforced the key role of public libraries to their local communities.

To advocate the role and contributions that public libraries make to Aotearoa New Zealand society and the information economy.

During the period 25 August to 23 September 2022, PLNZ coordinated the national collection of data on library activity and performance.



Above: Bernie Hawke, PLNZ Executive Director

This data was subsequently collated into the 2021/22 Analysis and Insight report which was distributed to 143 Mayors and CEOs of local authorities across New Zealand, as well as to 70 library managers. The Analysis and Insight report presents the significant contribution of public libraries to their local community.

To articulate the strategic direction for the public libraries of Aotearoa New Zealand.

In 2020, PLNZ developed and released the Public Libraries of New Zealand Strategic Framework 2020-2025 as a guide to the strategic direction for public libraries. Complementing the Strategic Framework, PLNZ conducted two strategic fora in 2022/23.

A National Forum event was held in Christchurch from 17-18 August 2022 with 101 delegates in person, 4 virtual delegates, 13 sponsors and 10 speakers. This forum was scheduled for 2021/22 but was deferred due to COVID-19 restrictions.

A second National Forum event was held in Auckland from 3-4 May 2023 with 112 delegates in person, 4 virtual delegates, 21 sponsors and 9 speakers.

To develop and foster strong relationships with stakeholders and strategic partners that will benefit public libraries and the communities they serve.

During 2022/23, PLNZ participated in the New Zealand Libraries Partnership Programme (NZLPP) Strategic Partnership initiative with \$125,581 in funding support applied to projects, including:

Collaboration with Taituarā in the CoCre8 project to determine the value proposition that public libraries provide to their communities. Outputs of this partnership included data from a community survey of 2,180 people across New Zealand and the Living Libraries report produced in 2022.



Above: Hilary Beaton

Supporting Auckland libraries



Regional Data Literacy Workshops took to the road

A National Data Literacy Workshop was conducted on 16 August 2022 with 48 attendees in person and 14 virtual attendees.

Regional Data Workshops were conducted at 10 locations including Carterton, Whanganui, Queenstown, Gore, Dunedin, Matamata, Rotorua, Hokitika, Christchurch, and Richmond with a total of 107 attendees.

In addition, PLNZ and member libraries collaborated with Statistics New Zealand on the 2023 Census in March 2023.

Throughout 2022/23, PLNZ collaborated with its sector partners Local Government New Zealand (LGNZ) and the Library and Information Association of New Zealand Aotearoa (LIANZA).

To promote the development of public library resources and services across Aotearoa New Zealand.

PLNZ actively used its public and member websites and social media to engage with members and local communities across New Zealand.

Engagement through these channels included 18,522 visits to [PLNZ website](#); 3,484 article views on PLNZ website; 4,500+ followers on Facebook; 790 followers on Twitter and 487 followers on Instagram.

To promote equity of public library service for all New Zealanders.

During 2022/23, PLNZ supported and promoted libraries to become fine-free through the [Fine Free Aotearoa Toolkit](#).

Considering the achievements above, PLNZ has demonstrated a significant level of support for public libraries across Aotearoa New Zealand, enabling them to better serve and support their local communities.

Kā mihi

Bernie Hawke
Executive Director





Regional Reports

Far North & Auckland

Far North District Libraries | Whangārei District Libraries | Kaipara District Libraries | Auckland City Libraries



Northland libraries are reporting that district-wide stats are almost back to pre-covid levels with programmes returning to expected levels.

Kaipara Libraries has a new mascot 'Ruru' and launched their STEAM inspired discovery collection Tutu in December last year. Far North libraries have funding to further develop their Toi Box collection this year and Whangarei are at the investigation stage.

Far North has established a Makerspace at Procter Library Kerikeri. Great to have local Men's Shed volunteers to assist. Whangarei's Heritage Talk series continues to be very popular and the Tuhura Tuarangi Space Showcase on loan from Otago University was a huge success. Both Far North and Kaipara have introduced Vox books to loan!

Far North has completed some structural changes with a new Manager role - Libraries and Customer Service and the Team Leader - Library Services have been established. While Kaipara is at the review stage looking at our structure with future planning at the core.

Whangarei's mobile service is well established, Far North has secured the purchase of their outreach van and Kaipara is hoping to have funding in the 2024-25 AP to start their service.

Far North Libraries has reported a successful integration of APNK and Monitor self-service printing for customer. Recruitment has been an issue in Whangarei libraries fortunately these positions were filled.

Kaipara has partnered with National Library in a Putōi Rito Community of Readers project working with local schools and looking at transitions between schools and reading progress. They launched Beanstack a reading challenge platform in the spring which is has a growing following. This year they closed the library so all staff could attend the PLNZ Annual Forum.



Whangarei included a review of library services in it's LTP which will help shape the future direction of their libraries. Kaipara is working towards two new library hubs in the LTP and Far North is planning a new build for Kaikohe library.



Auckland Council Libraries held its second winter reading festival We Read Auckland 2023 | Ka Pānui Tātau i Tāmaki Makaurau in August 2022. The focus was on reading for pleasure and enabling our communities to hear, read and see the stories of Tāmaki Makaurau. Our Libraries and centres hosted 115 events across 61 locations during the two week period in August. From poetry slams, author talks, fort nights and fun, reading with dogs and much more, there was something for everyone.

In 2020, Auckland Council undertook a significant project that saw the majority of our stand-alone Service Centres integrate and migrate into community hubs at Auckland Libraries. The purpose of this project was to create a seamless, connected experience for our customers by creating a 'one-stop shop' that offers a range of customer and community services. June 2023 saw the second tranche of integrations with Ōrewa, Warkworth, Waiheke and City Centre Libraries all transitioning to Community Hubs.

In early 2023 we started looking at a re-design of our Research & Heritage Services. The number of people using in-person support at our Research Centres has been declining for several years with more people choosing to engage with us in other ways. A number of workshops were held with staff to understand and work through a proposed re-design of the structure and service.

Waikato & Bay of Plenty

Hamilton City Libraries | Hauraki District Libraries | Kawerau District Library | Matamata-Piako District Libraries | Ōpōtiki District Library | Ōtorohanga District Library | Rotorua Library Te Aka Mauri Ruapehu District Libraries | South Waikato District Libraries | Taupō District Libraries | Tauranga City Libraries | Thames- Coromandel District Libraries | Waikato District Libraries | Waipa District Libraries | Waitomo District Library | Western Bay of Plenty District Libraries | Whakatāne Libraries and Galleries





Embracing Opportunities

The past year has been a time of rediscovering our mojo, remembering our why to re-energise us so we dare to dream.

Filled to the Rafters

Following the challenges of the past couple of years, our communities wanted to reconnect with each other. Public Libraries in the Waikato Bay of Plenty rohe responded to the call and our spaces were filled to the rafters.

Exploring New Pathways

We explored new relationships, partnerships, and collaborations with government departments (Aotearoa Reorua, IRD, Health NZ, Census Stats NZ, DoC, Electoral Commission, Automobile Association), community groups (Altrusa International of NZ, Te Ngākau Kahukura, CAB, JP services, REAP) and local artists, creatives, entertainers and volunteers.

These new pathways led to creative and innovative programs, events and activities for whānau and communities including after-five events for adults: Book tastings, Cocktails and Boardgames, Beer and Boardgames and Knives Out Mysteries.

Library Strategies, ABC Plans - Activity, Action, Business, Continuity, and Strategic Plans were created, reviewed, and updated. Staff re-framed conversations within their teams, activities, groups, and portfolios to restructures, realignments and reviews.

Leaders continue to apply out-of-the-box thinking in response to the industry challenges of recruitment, vacancies, secondments, promotions, movements and retirement in a more competitive market. New libraries are still being planned, built, and opened and remain important services loved by our communities.

Finally, congratulations and admiration to all the staff in the Waikato Bay of Plenty public libraries who serve our communities every day.

He mihi ki a koutou katoa; ngā kaimahi, ngā ringawera, ngā kaitiaki o ēnei whare whakahirira.



Central North Island

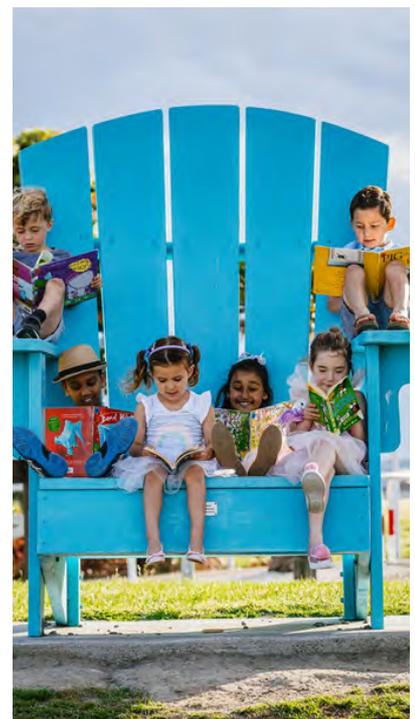
Central Hawkes Bay District Libraries | Gisborne District Library | Hastings District Libraries | Horowhenua District Library | Manawatū District Libraries | Napier Libraries | New Plymouth District Libraries | Palmerston North City Library | Rangitikei District Council Libraries | South Taranaki District Libraries | Stratford District and Centennial Library | Wairoa Centennial Library | Whanganui District Library



Cyclone Gabrielle Support at CENTRAL HAWKE'S BAY LIBRARIES

Waipawa Library

Monday 13th March	Tuesday 14th March	Wednesday 15th March	Thursday 16th March	Friday 17th March	Saturday 18th March
Welfare Support 9am - 5pm	Welfare Support 9am - 5pm	Welfare Support 10am - 5pm	Welfare Support 9am - 5pm	Welfare Support 9am - 5pm	Welfare Support 10am - 1pm
Volunteer Hub 10am - 1pm	Volunteer Hub 10am - 1pm	Volunteer Hub 10am - 1pm	Volunteer Hub 10am - 1pm	Volunteer Hub 10am - 1pm	
Age Concern 9am - 12pm	MSD Support 11.30pm - 4pm	IAG Insurance 10am - 2pm	MTFJ support 10.30am - 12.30pm		
MSD Support 10am - 4pm	Funding Support 1pm - 3pm	Power Companies 1pm - 3pm	Funding Support 10am - 12pm		
		Rates Relief 10am - 4pm			
		Westpac Bank Support 10am - 12pm			





Working with other local organisations to support our communities took on a new sense of urgency for some libraries in the region after Cyclone Gabrielle.

Libraries became the gathering place for many who were feeling confused, traumatised and in need of reassurance.

In Central Hawkes Bay for instance, after the Civil Defence Centre was closed support was transferred to the Waipawa Library where a information and Support hub was created. Partner Agencies such as MSD, Budget Services, Age Concern, IAG (Insurance Companies), FENZ as well as the Welfare team, positioned themselves at the Hub and offered one one-on-one support.

Outreach services took on new meaning in Napier as the team used their resources to offer connection and support to those who had been cut off. Meanwhile in Hastings, Tent City - accommodation for manuhiri assisting with the response - was established on the front lawn outside Hasting District Library. Wairoa and Gisborne also shared similar experiences and challenges.

Our colleagues across the region offered much needed moral support at the time and during the year had victories of their own. Two new mobility parks were installed outside Puke Ariki Library to provide much needed access for those requiring it. While in Whanganui visitor and issue numbers have just about returned to pre-lockdown levels.



Wellington, Wairarapa & Chatham Islands

Hutt City Libraries | Kāpiti Coast District Libraries | Masterton District Library | Porirua Public Library | Wairarapa Library Service | Tararua District Library | Upper Hutt City Library | Wellington City Libraries





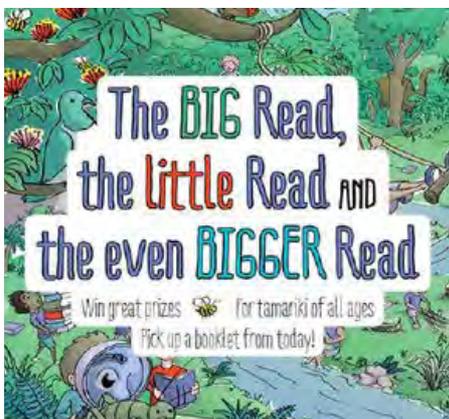
Above: The new Maungaraki Community Library

This year libraries in the Wellington/Wairarapa region excelled at **collaboration**. Our libraries have forged partnerships and it's a win for the community.

Hutt City Libraries, Maungaraki School, and the Maungaraki community teamed up to operate a new purpose-built library and community space. It officially opened in March 2023.

Summer Reading events were big across the motu with Upper Hutt and Lower Hutt joining forces for the Big and Little Read, and the even Bigger Read.

Hutt City Libraries, Upper Hutt City Libraries, Wellington City Libraries, Kāpiti Coast District Libraries, and Masterton District Library worked together to deliver the sixth year of the Beyond the Page Literary Festival with over 100 in-person events.



Upper Hutt City Council joined forces with Hutt City Council in The Big Read; a long standing, popular summer reading challenge for tamariki.

Wellington City Libraries hosted camelids for their April holiday events with over 400 participants at one event. This year libraries in the Wellington/Wairarapa region excelled at **collaboration**. Our libraries have forged partnerships and it's a win for the community.

Masterton Library hosted afternoon tea at council facilities to help create a communal space where residents could engage with each other and learn about what the library has to offer.



As of 1 July 2023, all the public libraries in the Greater Wellington Region no longer charge overdue fines. Hutt City Libraries, Kapiti Coast District Libraries, Porirua City Libraries, and Wellington City Libraries went **Fines Free** 1 July 2022.

Wellington City Libraries continued their range of author talks. Wairarapa Library Service also hosted exciting author talks, including Joy Cowley and Abbas Nazari.

Both US Marines and NZ Defense Force attended the launch of Masterton Archive Assistant Mark Pacey's book "Our New Zealand Home".

Upper South Island

Ashburton Public Library | Buller District Libraries
Christchurch City Libraries | Grey District Library
Hurunui District Libraries | Kaikōura District Library |
Marlborough District Libraries | Nelson Public
Libraries | Selwyn Library | Tasman District Libraries
| Timaru District Libraries | Waimakariri District
Libraries | Waimate Public Library | Westland District
Library



Buller District Libraries

Public libraries are an important part of our social infrastructure, a place to learn, gain trusted information and a platform to ensure our communities stay connected.

In August the Inangahua County Library in Reefton relocated to a dedicated space in the newly combined Reefton Visitor and Service Centre. The result is an open, spacious and bright space for the Reefton community. As a bonus, library users now have the use of the entire visitor centre, with its impressive history displays including a mine shaft, a media room, and many inviting breakout spaces.

Westland District

Westland District Libraries built or grew a number of significant partnerships over the past year. A new programme, Tai Chi for Arthritis and Falls Prevention, was very popular and was run in partnership with the DHB. Another partnership with Family Start West Coast saw the Library team getting books into the homes of families across Westland to support early literacy and reading for pleasure.

A highlight was winning \$1,200 worth of STEAM activity equipment from INTWorkspaces this year. The win enabled the libraries to run some very engaging STEAM-themed holiday activities for families.

Westland also successfully completed a major project to switch to RFID this year.

Christchurch City Libraries

Christchurch City Councillors voted this month to rebuild the popular South Library and Service Centre, subject to confirmation of funding as part of the LTP. The concept design was developed with input from the community and a wide range of other stakeholders. It features a similar floor area to the current earthquake-damaged building but contains numerous improvements to layout and services.

The extra funding needed to complete the project will be considered as part of the Long Term Plan 2024–2034, and it is estimated that construction will start in early 2025.

Meanwhile, construction of the new Matatiki library and aquatic centre at Hornby is well advanced, with opening scheduled for mid-2025.

Selwyn District Council

Te Ara Ātea has continued to host colleagues visiting from libraries across the nation, including a number of library peers who attended the recent Kōtui event held in Christchurch.

The population of the Selwyn District is growing rapidly. The district now has 90,000 residents; a dramatic increase in the pre-quake population of around 25,000.

Selwyn has recently been awarded the Heartlands contract to deliver central government services at library locations throughout the District. This is an exciting opportunity, as we can host new people in libraries and service centres, and also provide digital literacy support.

Other news from the Upper South Island

Te Kahu o Waipuna – the new Blenheim Art Gallery and Library, opened with a soft launch in May 2023. The community embraced the new facility, with RNZ noting that visitors had increased from 421 people a day on average to more than 1000, while visitors on the weekend average at about 1500 a day.

Adele Hewlett - Timaru District Libraries' respected and inspirational library manager - passed away in April of this year. In an obituary for Adele on the [PLNZ website](#), Bernie Hawke wrote of how intuitively community-minded she was, noting that Adele was always looking for ways to increase access and remove barriers. Adele was instrumental in forming the Central Otago & Queenstown Lakes Libraries shared service in 2001 when she was appointed Joint QLDC Libraries Manager. Comments by her colleagues tell of a manager who was generous, kind, visionary, innovative, enthusiastic, hard-working and humble.



Above: Adele Hewlett centre with her Timaru team

Lower South Island

Central Otago District Libraries | Clutha District Libraries | Dunedin Public Libraries | Gore District Libraries | Invercargill City Libraries | Queenstown Lakes District Libraries | Waitaki District Libraries | Southland District Libraries



Reading opens new world for prisoners

By Luisa Girao



Regions > Southland



Invercargill City Libraries community connections co-ordinator Tessa Smith and Invercargill Prison regional volunteer co-ordinator and librarian Jane King are pleased with the outcomes of a ground-breaking initiative between the organisations, which saw about 50% of the inmates of Invercargill prison reading. PHOTO: LUISA GIRAO





Above: Te Pahi Pukapuka o Ōtepoti

New Builds/refurbishments

Winton's refurbished library opened its doors in August 2022. The refurbishment brought together the previously off-site support collection and technical librarians under one roof, providing a more cohesive and streamlined library service for the community.

Another significant upgrade in the region is the new combined School and Community Library in Maniatoto, which opened in October 2022. This project was led by the Ministry of Education as part of the Area School redevelopment. The Gore Library, officially opened on 24 March, is the newest jewel in the region's crown.

Outreach/Services

Dunedin has a new electric bus for its mobile library services.

Invercargill's service to the Prison has evolved from being a fortnightly visit, with the librarian bringing a tailored selection of books for individual inmates to the prison allocating budget to employ a librarian for 10 hours per week.

Southland, in an attempt to engage with those elusive teens, has established Teen Manga reading clubs onsite at two high schools.

The region's libraries also offer Reading Revolution reading groups, dementia-friendly book groups, games, and puzzles, and Invercargill Library has taken its book group into rest homes with positive results.

The Queenstown Lakes Library branches have launched the 1,000 Books Before School program, an early literacy initiative that encourages regular reading to babies and toddlers.

Frankton Library has also launched the first World Languages Lilliput Libraries Lane in Aotearoa. The library worked collaboratively with community groups and local migrant artists, building, and decorating the library boxes, which now house books in multiple languages.

Waitaki has sought to bridge the digital divide by trying to ensure the whole community has access to technology rich learning with the development of loanable technology kits. In addition, a small Maker Space has been developed.

People

Bernie Hawke retired from the role of Director Library Services at Dunedin Public Libraries.

And finally, we acknowledge the passing of Mary Ronnie, New Zealand's first female National Librarian, and the first woman in the world to head a national library. Mary was a true champion of lifelong reading and the essential civic role libraries play in society.



Above Mary Ronnie





Financial Statements



FINANCIAL HIGHLIGHTS

Thank you for the opportunity to supply some supplementary commentary by way of this financial report for the year ending 30 June 2023, on behalf of the PLNZ executive committee.

Our net profit for the year is \$63,769.13.

Income derived from member subscriptions - \$185,225.01 plus interest earned of \$9,776.81, largely supports the day-to-day operating costs of Public Libraries of New Zealand which were \$196,923.23.

Other income sources for the year consisted of sponsorship garnered especially for the two forums - \$120,173.87, plus member forum registrations of \$82,006.96. This support made possible the running of two forums in one financial year.

Total expenses for both forums came in at \$160,243.85. The surplus this year contributes to the net profit above. We have been successful in attracting sponsorship enabling PLNZ to keep the member registrations as low as possible. The ability to attract sponsorship to our forums is critical.

For the 2022/23 year we had the benefit of being able to carry forward funding received from the New Zealand Libraries Partnership Programme (NZLPP). A large portion of the funding (\$125,581.30) utilised this year has permitted Public Libraries New Zealand to support Libraries by providing the opportunity for their library staff to attend, in person, the regional data workshops, where staff were able to gain valuable understanding, network, and skills to successfully provide critical information that enables a snapshot of libraries in New Zealand and strategically support Library managers over a series of measures.

I encourage members to review the accounts in more detail. Public Libraries of New Zealand accounts are externally audited annually by Moore Markham in Wellington. You will find their audit report included in this document. This level of detail does help members to better understand the costs the organisation has and the value of the continued support from the membership subscriptions.

Judy Ryder
Treasurer

Performance Report

The Association of Public Library Managers Incorporated
For the year ended 30 June 2023

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Entity Information

The Association of Public Library Managers Incorporated For the year ended 30 June 2023

1. Legal Name & Type of Entity

The Association of Public Library Managers Incorporated is a registered charity and Incorporated Society.

2. Registration Number

CC51415

3. Entity's Mission

To support the development of consistently excellent public library services throughout Aotearoa New Zealand.

4. Entity's Structure

Our Executive Committee controls the affairs of the Association. The Committee consists of three executive officer positions (chair, chair elect/immediate past chair and treasurer) elected by all members with voting rights and six regional representatives elected at a local level.

Our operations are managed by our Executive Director (ED). Contractors are engaged by the ED as required to provide services that assist with programme delivery. In addition our members and volunteers support us with a range of projects and events throughout the year.

5. Source & Methods of Obtaining Cash, Resources

Main Sources of Income

We are funded through a mixture of membership fees and self-generated revenue.

Volunteer Involvement

Volunteers contribute to all significant projects as required, including the governance of the Association.

6. Contact Details

Postal Address: PO Box 1138, Manners Street,
Wellington 6142 Phone: 022 643 8579
Email: info@publiclibraries.org.nz
Website: www.publiclibraries.org.nz

Statement of Service Performance 2022-2023

The Association of Public Library Managers Incorporated (Year Ending 30 June 2023)

Our Objectives

The objectives of Public Libraries New Zealand (PLNZ) as per our Constitution are:

1. To determine and communicate the views of PLNZ to stakeholders, local government, national government, and the wider public.
2. To advocate the role and contributions that public libraries make to Aotearoa New Zealand society and the information economy.
3. To articulate the strategic direction for the public libraries of Aotearoa New Zealand.
4. To develop and foster strong relationships with stakeholders and strategic partners that will benefit public libraries and the communities they serve.
5. To promote the development of public library resources and services across Aotearoa New Zealand.
6. To promote equity of public library service for all New Zealanders.

Our Outputs

Objective 1

To determine and communicate the views of PLNZ to stakeholders, local government, national government, and the wider public.

- Hold meetings Executive Committee, Regional Representatives and PLNZ Members
 - Annual Executive Committee face-to-face meeting held on 28-29 July 2022
 - 11 PLNZ Executive Committee meetings held in 2022/23
 - Annual AGM held on 25-31 October 2022 in which 62 Full Members participated
 - PLNZ membership in 2022/23 was 65 Full Members, 303 Additional Members and 2 Associate Members (2021/22 65 Full Members, 230 Additional Members and 2 Associate Members).
- Communicate with PLNZ stakeholders
 - 14+ PLNZ eNewsletters distributed to PLNZ members in 2022/23 (11 in 2021/22)
- Communicate with Council, government, media and wider public stakeholders (non-members)
 - 496 contacts in total from non-members in 2022/23 (207 contacts in 2021/22)
 - 176 contacts from Councils
 - 14 contacts from media
 - 302 contacts from other industry stakeholders, including sponsors, affiliates and suppliers

Objective 2

To advocate the role and contributions that public libraries make to Aotearoa New Zealand society and the information economy.

- Respond to policy and government submissions as required



- PLNZ submission to the Review on the Future of Local Government on 28 February 2023
- Meet with government representatives when required
 - Meeting with Auckland Council Deputy Mayor in May 2023 on potential impact of Auckland Council budget reduction for Auckland Libraries
- Advocate and promote the role and contribution of public libraries to government
 - Copies of 2021/22 Analysis and Insight report on public library activity and performance provided to 143 CEOs and Mayors of local authorities

Objective 3

To articulate the strategic direction for the public libraries of Aotearoa New Zealand.

- Produce National Strategic Framework every five years
 - Current National Strategic Framework covers period 2020-2025
- Maintain and manage annual National Data Collection
 - National data collection for 2021/22 data conducted from 25 August – 23 September 2022
- Deliver annual Analysis & Insight Report to all members and affiliates.
 - 2021/22 Analysis & Insight report distributed to 70 library managers
- Hold annual members' Strategic Forum events
 - National Forum event held from 17-18 August 2022 with 101 delegates in person, 4 virtual delegates, 13 sponsors and 10 speakers.
 - National Forum event held from 3-4 May 2023 with 112 delegates in person, 4 virtual delegates, 21 sponsors and 9 speakers.

Objective 4

To develop and foster strong relationships with stakeholders and strategic partners that will benefit public libraries and the communities they serve. These included:

- DIA, National Library of New Zealand, and New Zealand Library Partnership Programme (NZLPP)
 - PLNZ participated in the NZLPP Strategic Partnership programme in 2022/23 with \$125,581.30 in funding support applied to PLNZ projects.
- Local Government New Zealand (LGNZ)
 - Collaboration with LGNZ through the Public Libraries Advisor and LGNZ staff
- Taituarā (Association of Local Government Managers)
 - Collaboration with Taituarā in the CoCre8 project, funded by the NZLPP to determine the value proposition that public libraries provide to their communities. Outputs of this partnership included data from a community survey of 2180 people across New Zealand and the *Living Libraries* report produced in 2022.
- Library and Information Association of New Zealand (LIANZA)
 - Engagement with LIANZA during 2022/23 to discuss collaborative and complementary activities.
- Data Workshops conducted to develop library expertise in data collection and usage
 - National Data Literacy Workshop conducted on 16 August 2022 with 48 attendees in person and 14 virtual attendees.

- 10 Regional Data Workshops conducted at Carterton, Whanganui, Queenstown, Gore, Dunedin, Matamata, Rotorua, Hokitika, Christchurch and Richmond) with a total of 107 attendees.
- Statistics New Zealand
 - PLNZ and member libraries supported the 2023 Census conducted in March 2023.

Objective 5

To promote the development of public library resources and services across Aotearoa New Zealand.

- Manage and maintain Public Libraries’ websites and other social media channels
 - 18,522 visits to PLNZ website (www.publiclibraries.org.nz) (13,000+ in 2021/22)
 - 3,484 article views on PLNZ website (www.publiclibraries.org.nz) (20,577 in 2021/22)
 - 4,500+ followers on Facebook (4,140 in 2021/22)
 - 790 followers on Twitter (296 in 2021/22)
 - 487 followers on Instagram (818 in 2021/22)
- Organise webinars and events to support library best practice
 - 9 Taking Care of Business sessions conducted in 2022/23 (6 sessions in 2021/22)

Objective 6

To promote equity of public library service for all New Zealanders.

- Supported and promoted libraries to become fine free through the Fine Free Aotearoa Toolkit (<https://finefreeaotearoa.org.nz/>)
 - 11 libraries discontinued fines for youth in 2022/23 bringing the total of libraries that have discontinued overdue charges for youth to 61 (94% of all New Zealand public libraries).
 - 28 libraries discontinued fines for adult members in 2022/23 bringing the total of libraries that have discontinued all overdue charges to 48 (74% of all New Zealand public libraries).



 (Signed)
Robert Baigent

 (Name)
PLNZ Chair

 (Title)
1 November 2023

 (Date)



 (Signed)
Bernard Hawke

 (Name)
PLNZ Executive Director

 (Title)
1 November 2023

 (Date)



Statement of Financial Performance

The Association of Public Library Managers Incorporated
For the year ended 30 June 2023

	NOTES	2023	2022
Income			
Fees, subscriptions and other revenue from members	1	185,225	180,225
Interest, dividends and other investment revenue	1	9,777	1,547
Revenue from providing goods or services	1	340,375	48,543
Total Income		535,376	230,314
Gross Profit			
		535,376	230,314
Less Operating Expenses			
Costs related to providing goods or services	2	287,81	79,849
Other expenses	2	1	11,607
Volunteer and employee related costs	2	12,674	148,64
Total Less Operating Expenses		471,107	240,102
		3	
Net Profit (Loss)		63,769	(9,788)

Balance Sheet

The Association of Public Library Managers Incorporated As at 30 June 2023

	NOTES	30 JUN 2023	30 JUN 2022
Assets			
Current Assets			
Bank accounts & Cash	3	100,554	168,391
Debtors & Prepayments	3	10,840	29,474
Optional Reserves (Term)	3	256,541	248,942
Other Current Assets	3	9,479	-
Total Current Assets		377,415	446,807
Non-Current Assets			
Property, Plant and Equipment	4	391	1,150
Total Non-Current Assets		391	1,150
Total Assets		377,806	447,956
Liabilities			
Current Liabilities			
Creditors	3	18,531	10,164
Employee Costs Payable	3	808	7,855
Income in Advance	3	189,889	321,216
Other current liabilities	3	-	3,912
Total Current Liabilities		209,22	343,14
Total Liabilities		8	8
Net Assets		209,22	343,14
Equity		8	8
Current year earnings		168,57	104,80
Retained Earnings		63,769	(9,788)
Total Equity		104,80	114,59
		168,578	104,809

Statement of Cash Flows

The Association of Public Library Managers Incorporated
For the year ended 30 June 2023

	30 JUNE 2023	30 JUNE 2022
Statement of Cash Flows		
Cashflows from Operating Activities		
Cash was Provided From:		
Net Receipts from Customers	410,475	531,356
Interest Received	9,777	1,547
Net GST Received	-	5,418
Income Tax Refunded	-	-
Sub-total	420,252	538,321
Cash was Distributed to:		
Net GST Paid	10,788	-
Net Payments to Suppliers and Employees	469,700	279,961
Payment of Income Tax	-	-
Sub-total	480,48	279,96
Net Cashflows from Operating Activities	8	1
Cashflows from Investing & Financing Activities	(60,237	258,36
Cash was Distributed to:)	0
Term Deposits	7,599	201,340
Purchase of Fixed and Intangible Assets	-	1,750
Sub-total	7,599	203,090
Net Cashflows from Investing & Financing Activities	(7,599)	(203,090)
Net Increase (Decrease) in Cash Held	(67,836)	55,270
Plus		
Opening Cash Balance	168,39	113,12
Closing Cash Carried Forward	1	1
Closing Cash Comprises	100,55	168,39
Cash and Cash Equivalents	£100,554	£168,391

Statement of Accounting Policies

The Association of Public Library Managers Incorporated For the year ended 30 June 2023

Statement of Accounting Policies

Reporting Entity

These Financial Statements have been prepared in accordance with the requirements of the rules of the Association and generally accepted accounting practice.

The Association of Public Library Managers Incorporated has been incorporated pursuant to the Incorporated Societies Act 1908. The accounting principles recognised as appropriate for the measurement and reporting of earnings and financial position on an historical cost basis have been used, with the exception of certain items for which specific accounting policies have been identified.

Statement of Compliance and Basis of Preparation

The Association of Public Library Managers Incorporated has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses of equal to or less than \$2,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

The Association of Public Library Managers Incorporated has elected to use Tier 3 reporting.

Changes in Accounting Policies

There have been no changes in accounting policies during the financial year (Prior year: nil).

Presentation Currency and Rounding

The financial statements are presented in New Zealand dollars (\$) and rounded to the nearest dollar.

Cash and Cash Equivalents

Bank accounts and cash in the Statement of Cash Flows comprise cash balances and bank balances (including short term deposits) with original maturities of 90 days or less.

Term Deposits

All term deposits are initially recognised at cost, being the fair value of the consideration given. The financial instruments are defined as "held to maturity".

Depreciation

Depreciation of property, plant and equipment, other than freehold land, is calculated based on the useful life of the assets held. The following rates have been used:

Account Method Rate		
Website Diminishing Value 50%		
Plant & Equipment Diminishing Value 50%		
Leasehold Improvements Straight Line 10%		

Accounts Receivable

Accounts Receivable are stated at their estimated realisable value. Bad debts are written off in the year in which they are identified.

Financial Liabilities

The Company's financial liabilities include trade and other payables, which are measured at fair value.

Revenue

Revenue from Goods and Services

Revenue from goods and services is measured at the fair value of consideration of received or receivable.

Revenue from Subscriptions

Revenue from subscriptions is recognised on an accrual basis.

Income Tax

Under Sections CW 42 of the Income Tax Act 2007 The Association of Public Library Managers Incorporated is exempt from income tax on business income derived for charitable purposes in New Zealand. The Association of Public Library Managers Incorporated is also exempt from income tax on income under CW 41 of the Income Tax Act 2007. The Association of Public Library Managers Incorporated is registered with Charities Services. The date of registration was 27th January 2015.

Goods and Services Tax

These Financial Statements have been prepared on a GST exclusive basis with the exception of Accounts Receivable and Accounts Payable as the entity is registered for GST.

Notes to the Financial Statements

The Association of Public Library Managers Incorporated For the year ended 30 June 2023

	THIS YEAR	LAST YEAR
1. Analysis of Revenue		
Fees, subscriptions and other revenue from members		
Subscriptions Received	185,225	180,225
Total	185,225	180,225
Interest, dividends and other investment income		
Interest Received	9,777	1,547
Total	9,777	1,547
Revenue from providing goods or services		
National Forum Dinner Registrations	12,613	-
National Forum Registrations	82,007	-
National Forum Sponsorship	120,174	-
NSF Sales	-	6
NZLPP Income	125,581	48,530
Postage Recovered	-	7
Total	340,37	48,543
Total Analysis of Revenue	5	230,314
	535,37	
	THIS YEAR	LAST YEAR
	6	

2. Analysis of Expenses

Costs related to providing goods or services		
Computer & Application Expenses	841	820
Insurance	3,204	3,180
Key Activity: Fine Free Aotearoa	1,161	2,300
Marketing & Communications	3,000	2,290
Meetings & Conferences	3,299	5,084
National Forum Expenses	160,244	-
NZLPP Project Expenses	106,744	41,251
Office Costs	1,821	690
Postage	383	269
Printing & Stationery	196	70
Project: Annual Campaign	312	19,311
Subscriptions & Licences	5,653	3,531
Teleconferencing	243	230
Telephone	710	824
Total	287,811	79,849
Other expenses		
Accountancy Fees/Xero	3,245	3,100
Annual Report	400	366
Audit/Review Fee	5,005	4,464
Bank Fees & Charges	76	172

	THIS YEAR	LAST YEAR
Depreciation	391	714
General Expenses	1,155	638
Low Cost Assets	617	-
Loss on disposal of assets	368	-
Translation Service	200	469
Website Hosting/Domain Name	320	319
Website Maintenance	897	1,365
Total	12,674	11,607
Volunteer and employee related costs		
ACC Levies	237	284
Executive Committee Expenses	10,437	-
Salaries	108,356	111,664
Salaries (Contractors)	38,734	35,329
Staff HR and Recruitment	13,358	1,369
Total	171,12	148,64
Total Analysis of Expenses	3	6
	471,60	240,10
	7	2

3. Analysis of Assets and Liabilities

Asset Item

Bank accounts and cash

ASB Cheque Account	17,04	16,718
ASB Debit Card	6	2,879
ASB Fastsaver	1,536	148,794
Total	180,974	168,391

Debtors and prepayments

Accounts Receivable	5,03	16,69
Prepayments	7	0
Total	16,800	22,474

Other Current Assets

GST Receivable	9,479	-
Total Other Current Assets	9,479	-

Investments

ASB Operational Reserves (Term)	49,882	48,104
Term Deposit 1	103,29	100,56
Term Deposit 2	5	4
Term Deposit 3	51,741	50,274
Total	204,907	199,038

	THIS YEAR	LAST YEAR
Property, Plant & Equipment		
Plant & Equipment	36	1,101
Website	6	49
Total Property, Plant & Equipment	391	1,150
Total Assets	377,806	447,956
Liability Item		
Creditors		
Accounts Payable	18,531	10,164
Total	18,531	10,164
Employee Costs Payable		
Annual Leave Accrual	808	7,855
Total Employee Costs Payable	808	7,855
Income in Advance		
Income in Advance	189,889	321,216
Total Income in Advance	189,889	321,216
Other current liabilities		
GST Payable	-	3,912
Total	-	3,912
Total Liabilities	-	3,912
	209,228	343,148
Net Assets	168,578	104,809

4. Property, Plant and Equipment

This Year					
Asset Class	Opening Carrying Amount	Purchases	Sales/Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
Plant & Equipment	1,101	-	368	366	366
Website	49	-	-	24	24
Total	1,150		368	391	391

Last Year					
Asset Class	Opening Carry Amount	Purchases	Sales/Disposals	Current Year Depreciation and Impairment	Closing Carrying Amount
Plant & Equipment	16	1,750	-	665	1,101
Website	98	-	-	49	49
Total	113	1,750		714	1,150

-

5. Accumulated Funds

This Year				
Description	Capital Contributed by Owners or Members	Accumulated Surpluses or Deficits	Reserves	Total
Opening Balance		104,809	-	104,80
Capital contributed by owners or members	-			9 -
Capital returned to owners or members	-			-
Surplus/(Deficit)				63,76
Distributions paid to owners or members		63,769		9 -
Transfer to Reserves		-		-
Transfer from Reserves		-	-	-
Closing Balance	-	-	-	-
	-	168,578	-	168,578

Last Year				
Description	Capital Contributed by Owners or Members	Accumulated Surpluses or Deficits	Reserves	Total
Opening Balance		114,597		114,59
Capital contributed by owners or members	-		-	7 -
Capital returned to owners or members	-			-
Surplus/(Deficit)		(9,788		(9,788
Distributions paid to owners or members) -) -
Transfer to Reserves		-	-	-
Transfer from Reserves		-	-	-
Closing Balance		-	-	-
		104,809	-	104,809

6. Audit of Accounts

These Financial Statements have been subject to an audit, please refer to the Auditor's Report.

7. Transactions with Related Parties

There was no related party transactions (Prior year: nil).

8. Contingent Liabilities and Guarantees

There are no contingent liabilities or guarantees as at balance date (Prior year: nil).

9. Events After Balance Date

There were no events that have occurred after the balance date that would have a material impact on the Performance Report.

COVID-19

On 30 January 2020, the spread of novel Corona virus (COVID-19) was declared a public health emergency by the World Health Organisation. From 25 March 2020, New Zealand was placed into Alert Level 4 lockdown to combat the pandemic, for a minimum period of four weeks. From 28 April 2020 this was reduced to Alert Level 3 with some restrictions relaxed, for a period of two weeks. From 13 May 2020 this was reduced to Alert Level 2, with lockdown restrictions further reduced. From 9 June 2020 this was reduced to Alert Level 1, with domestic lockdown restrictions removed. Subsequently, restrictions of varying degrees have been re-imposed throughout the country throughout the 2021 year.

The country re-entered Alert Level 4 from 17 August 2021, with subsequent easing of Alert Levels then occurring at a regional level.

The Committee will continue to monitor the impact of COVID-19 on the organisation but at the date of signing this report the Committee does not believe the entity has been or will be significantly financially affected by the pandemic.

The Committee maintain the view that The Association of Public Library Managers Incorporated has sufficient resources that it will continue to operate as a going concern provided operational targets are met.

The National Forum event for the June 2023 was held in August 2022.

(Prior year: The National Forum event for the June 2022 year has been postponed and will instead be held in August 2022.).

Independent auditor's report

To the Members of The Association of Public Library Managers Incorporated

Opinion

We have audited the accompanying performance report of The Association of Public Library Managers Incorporated on pages 3 to 16, which comprises the entity information, the statement of service performance, the statement of financial performance and statement of cash flows for the year ended 30 June 2023, the statement of financial position as at 30 June 2023, and the statement of accounting policies and notes to the performance report.

In our opinion:

- a) the reported outcomes and outputs, and quantification of the outputs to the extent practicable, in the statement of service performance are suitable
 - b) the accompanying performance report presents fairly, in all material respects:
 - the entity information for the year then ended
 - the service performance for the year then ended, and
 - the financial position of The Association of Public Library Managers Incorporated as at 30 June 2023, and its financial performance, and cash flows for the year then ended
- in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) issued by the New Zealand Accounting Standards Board.

Basis for Opinion

We conducted our audit of the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)), and the audit of the entity information and statement of service performance in accordance with the International Standard on Assurance Engagements (New Zealand) ISAE (NZ) 3000 (Revised). Our responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the performance report' section of our report.

We are independent of The Association of Public Library Managers Incorporated in accordance with Professional and Ethical Standard 1 (Revised) 'Code of ethics for assurance practitioners' issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than our capacity as auditor we have no relationship with, or interests in, The Association of Public Library Managers Incorporated.

The Board's responsibilities for the performance report

The Board are responsible for:

- a) Identifying outcomes and outputs, and quantifying the outputs to the extent practicable, that are relevant, reliable, comparable and understandable, to report in the statement of service performance
- b) the preparation and fair presentation of the performance report on behalf of The Association of Public Library Managers Incorporated which comprises:

- the entity information
 - the statement of service performance; and
 - the statement of financial performance, statement of financial position, statement of cash flows, statement of accounting policies and notes to the performance report in accordance with Public Benefit Entity Simple Format Reporting – Accrual (Not-For-Profit) issued by the New Zealand Accounting Standards Board, and
- c) for such internal control as the Board determine is necessary to enable the preparation of the performance report that is free from material misstatement, whether due to fraud or error.

In preparing the performance report, the Board are responsible on behalf of The Association of Public Library Managers Incorporated's for assessing The Association of Public Library Managers Incorporated's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board either intend to liquidate The Association of Public Library Managers Incorporated or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the performance report

Our objectives are to obtain reasonable assurance about whether the performance report is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (NZ) and ISAE (NZ) 3000 (Revised) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of the performance report.

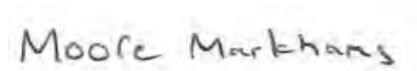
As part of an audit in accordance with ISAs (NZ) and ISAE (NZ) 3000 (Revised), we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the performance report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of The Association of Public Library Managers Incorporated's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the use of the going concern basis of accounting by the Board and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on The Association of Public Library Managers Incorporated's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the performance report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause The Association of Public Library Managers Incorporated to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the performance report, including the disclosures, and whether the performance report represents the underlying transactions and events in a manner that achieves fair presentation.

- Perform procedures to obtain evidence about and evaluate whether the reported outcomes and outputs, and quantification of the outputs to the extent practicable, are relevant, reliable, comparable and understandable.

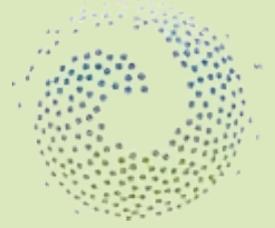
We communicate with the Board regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

This report is made solely to the members of The Association of Public Library Managers Incorporated. Our audit has been undertaken so that we might state to the members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the members, for our audit work, for this report, or for the opinions we have formed.

A handwritten signature in blue ink that reads 'MOORE Markhams'.

Moore Markhams Wellington Audit | Qualified Auditors, Wellington, New Zealand
6 November 2023

A NOTE OF THANKS TO OUR SPONSORS



In the PLNZ journey over the 2022/23 year, we've been fortunate to have the support of incredible partners who share our commitment to making a difference.

To our sponsors, we extend our deepest gratitude for your unwavering support, your continued generosity has been instrumental in making our two National Forums successful.

We look forward to continuing this meaningful collaboration into 2024. Thank you for being a vital part of the PLNZ community.





National Forum 2022

Libraries in Transition - Innovations & Insights
 17 - 18 August 2022
 Tūranga, Christchurch Central Library &
 Te Ara Ātea, Selwyn Libraries




BRILLIANT DATA

Designing the Future through data



REGIONAL WORKSHOPS
 February - March 2023




Public Libraries of New Zealand

NATIONAL FORUM



KO AHAU. KO KOE.
 KO TĀTOU KATOA.



Auckland 2023

TĀMAKI MAKĀURAU

Public Libraries of New Zealand
 P.O. Box 11038, Manners Street, Wellington 6142
info@publiclibraries.org.nz | www.publiclibraries.org.nz
facebook.com/LibrariesNZ
instagram.com/public_libraries_of_nz
twitter.com/LibrariesNZ